



PLATINUM MEDICAL

Terms and Conditions (Training)

1 - General Information

1.1 Provisional bookings can be accepted at any time and will be held up to 21 days prior to the commencement of the course.

2 - Cancellations

2.1 Should a customer cancel within 10 days prior to the training start date will incur a charge of 20% charge. Cancellations within 5 days of the training start date will incur a 50% charge, and cancellations within 24 hours of the training start date will incur a full charge. Another course date may be offered subject to agreement with Platinum Medical.

2.2 In the event of the customer cancelling less than 14 days prior the start date of the training the full fee will be deemed payable. Another training date/s may be offered subject to agreement with Platinum Medical.

2.3 In the event that a cancellation is made by Platinum Medical then a full refund for that individual training will be given or another date will be arranged to complete the training.

3 - Payments

3.1 Unless agreed by Platinum Medical Payment should be made at least 7 days before the start date of the training.

3.2 Should you pay via cheque and it comes back unpaid you will be charged £30 for each cheque.

3.3 Group prices advertised are subject to training location and suitable venue being provided.

3.4 We reserve the right to change our prices throughout the year with no prior notice to customers

3.5 Payments that are not paid by the time shown on the invoice (either 14 or 28 days) will incur a charge of £15 per week.

